

## Instruction on the Right of Withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The right of withdrawal is 14 days from the day on which you or a third party named by you who is not the carrier took possession of the goods.

In order to exercise your right of withdrawal, you must inform Foove GmbH (Brandshofer Deich 68, 20539 Hamburg, Germany) of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post or e-mail). You can use the attached sample revocation form for this, but this is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send the communication regarding your exercise of the right of cancellation before the cancellation period has expired.

## Consequences of Revocation

If you withdraw from this contract, Foove has to return all payments that Foove has received from you, including delivery costs (except for the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by Foove), immediately and at the latest within 14 days from the day on which Foove received notification of your withdrawal from this contract. For this repayment, Foove uses the same means of payment that you used in the original transaction, unless something else was explicitly agreed with you; under no circumstances will you be charged fees for this repayment.

Foove may refuse repayment until Foove has received the goods back or until you have provided proof that you have returned the goods, whichever is earlier.

You bear the direct costs of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

## Exceptions to the Right of Withdrawal

The participant cannot revoke the order to Foove insofar as it concerns the delivery of goods

- which are not prefabricated and for which an individual choice or determination by the consumer is decisive for the production or which are clearly tailored to the personal needs of the consumer,
- which can spoil quickly or whose use-by date would soon be exceeded,
- which have been sealed and which are not suitable for return for reasons of health protection or hygiene if their seal has been broken after delivery.

For parts of the order that do not fall under the exceptions mentioned above, the participant has a right of withdrawal if the participant is a consumer within the meaning of § 13 BGB. A

consumer is any natural person who enters into a legal transaction for purposes that are predominantly neither commercial nor self-employed.

## Sample Withdrawal Form

(If you want to revoke the contract, please fill out this form and send it back to us.)

To:

Foove GmbH, Brandshofer Deich 68, 20539 Hamburg, Germany

E-Mail: [team@foove.com](mailto:team@foove.com)

I/we (\*) hereby revoke the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*)

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Ordered on (\*)/received on (\*)

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Name of the customer

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Address of the customer

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Signature of the customer (only if notification is on paper)

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Date

(\*) Cross out what is not applicable.